Guide for Tenants

Y-Säätiö

Contents

Rental Agreement and Its Terms

Open-ended tenancy agreement

An open-ended tenancy continues until it is terminated.

Both the tenant and the landlord may end an open-ended tenancy agreement. The tenant's period of notice is one (1) month. The landlord's period of notice is six (6) months if the tenant has lived in the apartment for over one year, and three (3) months if less than one year.

Terminating the tenancy agreement

Termination of a rental agreement must always be done in writing.

Please send the notice in good time.

Smoking in apartments

Smoking is prohibited in Y-Säätiös apartments.

Smoking may result in termination of the agreement. If smoking has taken place in the apartment, the tenant is liable for the refurbishment costs.

Things to Remember When Moving

Change-of-address notification

It's advisable to file the notification in good time before your move so that your mail goes to the correct address from your chosen date.

You can file the notification with Posti and/or the Digital and Population Data Services Agency.

You can submit it at https://www.posti.fi/changeaddress/. You must log in with online banking credentials, a Posti user ID, or an ID card with a chip. If you don't want to do it online, forms are available at Posti.

Change of address notification to the housing company

Submit an change of address notification to your building's property maintenance company within one week of moving.

Remember to list all the people moving into the apartment. By registering with the building, you secure from the outset, among other things, the following services:

- If you forget your key, maintenance can open the door for you.
- Your name can, if you wish, be put on the door buzzer, stairwell boards and apartment doors.
- You can book sauna and laundry turns or a parking spot.
- Up-to-date resident information can save your life, for example in the event of a fire or other emergency.

Electricity or gas contract

Make an electricity contract in good time before moving.

It's easy to do by phone. When making a new contract for your new home, you can terminate the electricity contract for your previous home. You can choose which company you buy electricity from. Online comparison tools can help you find the most affordable option.

If you have a gas stove, you must make a contract for gas use. This is done via Auris Kaasunjakelu Oy.

Home Insurance

Y-Säätiö requires tenants to have valid home insurance.

Home insurance is important in case of, for example, fire, water damage and other accidents. For instance, in the case of water damage occurring in the building, compensation to you is paid by your own home insurance, not the landlord.

You can apply for home insurance from any insurance company. Banks also offer insurance nowadays. If you have a credit default entry, obtaining insurance can be challenging. In that case, do not apply online or by phone—visit an insurance office in person.

If you receive basic social assistance, the home insurance fee is an acceptable expense in the assistance decision.

If an insurance company refuses to grant you home insurance due to a credit default entry, request a written decision and keep it.

Check your entitlement to benefits from Kela. You may receive support for your housing from Kela.

HOME INSURANCE IS IMPORTANT IN CASE OF FIRE, WATER DAMAGE AND OTHER ACCIDENTS.

Rent Payment

The rent due date is the 2nd day of each month.

If your rent payment is delayed, please contact our rent control immediately. Contact details can be found on the rent payment slip and on the last page of this guide.

Regular rent payment is important. If rent arrears accumulate, the landlord will initiate collection measures.

The tenant is responsible for ensuring the rent is paid, even if receiving housing benefits.

Fees for laundry room, sauna turn and parking space

You can ask your building's maintenance company directly about a sauna turn and parking space. Also read the laundry room instructions.

The maintenance company will tell you the prices and how to book them. Fees for the laundry room as well as the sauna turn and parking space must be paid directly to the housing company. They are not included in the rent.

Remember to terminate your sauna turn and parking space if you move out.

Keys

As a tenant you are responsible for lost or missing keys.

Do not keep all your keys on the same keyring! Also never keep the apartment's address information with the keys.

If the building's locks are re-keyed, you will receive new keys with an authorization letter from your landlord, from the place indicated by the housing company.

When a key is forgotten or lost

If you leave your key at home or it's missing, a representative of the property maintenance company can open your door.

A door is opened only for residents registered at the apartment. This is why it's important to submit the arrival notification when you move. You must prove your identity to the person opening the door. A fee is charged for door opening. Sometimes it is collected at the time of opening; sometimes it's invoiced afterwards (includes a billing fee).

If even one of your keys is lost, contact your landlord immediately. You need written authorization from the landlord to have a new key made. The cost of making a new key is at your own expense.

If an apartment key is lost, the front door lock of your apartment must be re-keyed. This can be done during the tenancy if the tenant feels the key may have fallen into the wrong hands. In any case, re-keying will be done when the tenant terminates the apartment.

Re-keying is always charged to the tenant.

A DOOR IS OPENED ONLY FOR PERSONS REGISTERED AT THE APARTMENT.

Apartment Maintenance and Upkeep

The tenant is obligated to take good care of the apartment.

Report all faults to your building's maintenance company immediately to prevent possible deterioration.
Repairs and maintenance measures identified during the tenancy are carried out according to the responsibility allocation table. The table is on pages 11–14 of this guide.

HOW TO TAKE CARE OF YOUR HOME

- Maintain the general cleanliness of the apartment.
- Ensure the detergents you use are suitable for different surfaces. Soft soap and dishwashing liquid are good all-purpose cleaners.
- Laminate floors are maintained with dry cleaning methods. First vacuum or sweep loose dirt. If needed, wipe or mop along the seam direction with a well-wrung cloth—never wet. You may add a neutral all-purpose cleaner (pH 7–9) without ammonia to the water if necessary.
- Read appliance user manuals carefully. The manuals for the fridge and stove are usually in the apartment's appliance folder.
- Keep the stove clean. Caked grease and dirt as well as items left on the stove pose a fire risk.
- Clean the refrigerator and defrost the freezer regularly. Vacuum behind the fridge from time to time as well.
- Ventilate the apartment. However, do not leave windows or the balcony door open when you leave home—prefer quick airing.
- Clean the apartment's exhaust air vents (instructions on the next page).
- Clean the bathroom floor drain regularly (instructions on the next page).
- Clean the cooker hood filter once a month if you use the stove regularly.
- Take the rubbish to the waste shelter often enough.
- Keep the water valves for the washing machine and dishwasher closed whenever the devices are not in use.

Cleaning ventilation vents

It is the tenant's responsibility to clean the home's ventilation vents twice a year.

If the vents are dirty and air cannot circulate, indoor air becomes stale. You can clean the vents by vacuuming, wiping or washing them. Do not change the vent's settings by turning it.

Cleaning the floor drain

Floor drains must be cleaned several times a year.

Hair easily accumulates in the drain and together with grease may clog it completely. Always use protective gloves.

1. Start by removing the drain grate and take out loose debris. Clean the grate well on both sides.
2. Put cleaner in the drain and scrub the drain thoroughly.
3. Finally, run clean water into the drain.

Shops also sell separate removable filters for floor drains. Replace the filter often enough.

Pest control at home

The most typical household pests are silverfish, ants and carpet beetles.

In recent years, bedbugs and cockroaches have particularly increased. If you suspect or notice small pests at home, contact the maintenance company immediately.

If pest control is carried out in your building, you must allow the exterminators access to your apartment for the measures.

Renovations During Tenancy

All alterations must be agreed with the landlord.

If you want to carry out any alterations or installations in your home yourself, always contact your landlord first. On pages 11–14 you'll find the responsibility allocation table showing what tasks you may do yourself and what you must ask your landlord about.

Y-Säätiö may renovate apartments when tenants change. During tenancy, only necessary minor repairs are carried out, if needed.

Housing company's own renovations

The landlord may not necessarily know in advance about renovations undertaken by the housing company. You can get information from the property manager and the notice board.

Renovations commissioned by the housing company include, for example, façade renovations, window replacements and plumbing (pipe) renovations. For example, a pipe renovation entitles you to a rent rebate due to disturbance. For rebate matters, always contact Y-Foundation customer service.

The rent rebate is always paid only after the renovation is completed; rent is paid normally during the renovation.

If the apartment cannot be lived in during the renovation, arranging temporary accommodation is the tenant's own responsibility. The landlord has no statutory obligation to arrange a replacement apartment.

Preparing for maintenance or repair measures

Carrying out necessary repairs and alterations requires you to allow the workers into your apartment at the notified time.

Arrange furniture and belongings in advance according to the instructions so that work can be done without obstacles. You will be informed in advance about necessary measures.

If the announced time for maintenance or repairs does not suit you, inform the maintenance company in good time. If you do not cooperate, you must pay any additional costs caused by delays.

Give the workers peace to work. Ensure pets do not interfere with the work.

Tasks the Tenant Is Responsible For

Your new home is in a housing company where responsibility in different situations is divided between the shareholder (Y-Säätiö), the housing company and the tenant.

The table below describes the most common maintenance tasks that are the tenant's responsibility. It also lists some common tasks that are the responsibility of the housing company or the landlord.

If according to the instructions the matter is not your responsibility, notify the housing company's maintenance company. You can contact your landlord directly for matters concerning, for example, apartment keys, the refrigerator, the stove/oven or fixed cabinets. In some issues you must contact the housing company's property manager.

Both the maintenance company's and the property manager's contact details are on your building's notice board.

ITEM	PAYER/RESPONSIBLE	WHAT YOU DO AS A TENANT
Keys	If a key is lost, the **tenant** pays for a new one. If a key is damaged, the **landlord** pays for a new one. You always need a written authorization from the landlord to order a new key.	Contact the landlord for key-related matters. You are responsible for all keys you have received. When moving out, it is checked that you return all keys. Missing keys will be charged, as will re-keying if required.
Door opening	**Tenant** pays for door openings.	The maintenance company opens the door and charges for it. The price list is often on the notice board. The door is opened only for people registered at the apartment.
Other keys, e.g., laundry keys	**Tenant pays a deposit.**	Contact maintenance or the housing company's property manager.
Name on the mail slot, notice board	**Maintenance company**	Submit the arrival notification to maintenance; they will handle name labels for the door.
Door viewer (peephole)	**Tenant**	Ask permission from the housing company's property manager.

ITEM	PAYER/RESPONSIBLE	WHAT YOU DO AS A TENANT
Smoke alarm	**Housing company**	The housing company is responsible for smoke alarms in apartments. A change to the Rescue Act that entered into force at the start of 2024 transferred responsibility for smoke alarms to housing companies. The tenant must always test and inform maintenance if there is a fault in the smoke alarm. It is recommended to also have a fire blanket in the apartment.
Data/ telecommunications	**Housing company**	Ask the property manager.
Satellite dish	**Tenant.** Installation requires permission from the housing association.	Before acquiring a satellite dish, ask the property manager whether you may install it.
Washing machine	**Tenant.** When moving out, you must cap (plug) the connections. If you fail to do this, you will be charged.	We recommend using the building's laundry if available. Ensure the connections and drain hose are properly installed. If the apartment does not already have the necessary taps for a washing machine, contact the landlord.
Dishwasher	**Tenant.** When moving out, you must cap (plug) the connections. If damage occurs due to uncapped connections, you as tenant may be liable.	A dishwasher may only be installed by a professional. Ask maintenance if they can arrange installation. Check regularly that the connections are tight. If the apartment does not already have the necessary taps for a dishwasher, contact the landlord. Sometimes the kitchen layout does not allow placing a dishwasher in the kitchen.
Stove and oven	Cleaning is the **tenant's** responsibility; repairs and replacement of appliances are the landlord's responsibility.	Contact your landlord about any faults.

ITEM	PAYER/RESPONSIBLE	WHAT YOU DO AS A TENANT
Cooker hood	Cleaning and bulb replacement are the **tenant's** responsibility; repairs and replacement of the appliance are the **landlord's** responsibility.	Remove the filter grid regularly and wash it to prevent grease fires. The cooker hood also functions as an exhaust air vent, so keep it clean.
Refrigerator and freezer	Cleaning, defrosting and bulb replacement are the **tenant's** responsibility. Repairs and replacement are the **landlord's** responsibility.	Clean cold appliances regularly. Defrost the fridge's freezer compartment and the freezer at the latest when frost is about 1 cm thick. Do not use sharp objects to remove ice. Make sure to dry up meltwater and, if needed, collect it into a separate container. Vacuum behind cold appliances at least once a year.
Bulbs, fluorescent tubes, fuses	**Tenant**	When replacing a fluorescent tube, also replace the starter. You can install a ceiling light yourself if there is an old-style connector block ("sugar cube"). Test residual-current devices monthly.
Cleaning of washbasins, floor drains and traps	**The resident** is responsible for the basic cleaning of washbasins and floor drains. **The housing company** is responsible for cleaning the odor traps.	The maintenance of odour traps is the responsibility of the housing company, and the maintenance company must be notified of any need to clean odour traps.
Leaking taps or other faults in water fixtures	**Housing company**	The tenant must immediately inform maintenance about a leaking tap or WC.
Drain and WC blockages, water damage	**Housing company or landlord.** If the tenant has caused the damage, the tenant pays. The tenant may also be liable if they failed to report water damage and it spread.	The tenant must report blockages and water damage to maintenance immediately. Remember that rubbish and larger food scraps belong in the bin, not the toilet. Do not pour fat, solvents or medicines down the drain.

ITEM	PAYER/RESPONSIBLE	WHAT YOU DO AS A TENANT
Ventilation vents	**Tenant** cleans ventilation vents.	Clean all vents regularly. See instructions on page 9. There are exhaust vents in the apartment's kitchen, WC or bathroom/ sauna and walk-in closet. Fresh air vents are often above windows. Do not change the exhaust vent settings.
Bleeding and repairs of radiators	**Housing company**	Contact the maintenance company.
Apartment sauna	**Landlord**	Cleaning and floor drain cleaning are the tenant's responsibility. For heater repairs and maintenance, contact the landlord.
Locks and fittings of doors and windows	**Housing company/landlord**	Contact the maintenance company.
Venetian blinds	**Tenant**	Venetian blinds must be left in the apartment when moving out. Blinds are not standard fixtures, and broken blinds will be removed upon request. The landlord does not install new venetian blinds.
Painting of walls	**Landlord**	
Painting of fixed furnishings and doors	**Landlord**	
Balconies		Tenant keeps them clean and removes snow. If the apartment has balcony glazing, it must be cleaned and the hinges oiled regularly.
Apartment-specific terrace or yard area		Tenant keeps their own terrace or yard clean and takes care of plantings.

Storage and Shared Facilities

You also have a private storage unit located in the building's common areas.

The storage is usually marked with your apartment number. For fire safety reasons, do not store fuel canisters, fireworks or, for example, grill gas cylinders in the storage.

Even if you don't need the storage yourself, do not give it for use by other residents. When moving out, storages handed over to others cause problems for the new tenant. Keep your storage locked even when empty to prevent neighbours from putting items there without permission.

In some housing companies you also have access to a pantry/cellar (also marked with your apartment number).

No items may be stored in stairwells or storage corridors for fire safety reasons! The housing company will issue a notice about such things immediately.

Shared storages in the building

Your building also has shared outdoor equipment and/or bicycle storages.

The bicycle storage is intended only for bicycles in use. If there is no separate outdoor equipment storage, prams and outdoor gear may also be stored in the bicycle storage.

Waste management

Sort and pack household waste according to the housing company's instructions and take rubbish to the designated outdoor bins.

Hazardous waste, household appliances or furniture do not belong in the building's waste containers. Remember this also when you move out. The housing company has the right to charge you for unsuitable items left in the bins.

For more detailed instructions on waste handling and sorting in the Helsinki region, see HSY's website.

Disturbance Situations

Everyone has the right to domestic peace and a safe living environment.

Every building has sounds that are part of normal life.

Read your building's rules carefully. They also state quiet hours. Especially at night during quiet hours you should avoid making loud noises.

Sometimes a resident's lifestyle that deviates from normal and disturbs others repeatedly disrupts the lives of other residents. Regularly recurring or continuous disturbance of others' living by noise will result in a warning. If the warning does not help, the tenancy will be terminated or rescinded.

If complaints are made about your lifestyle, contact your building's property manager and your landlord to resolve the matter. If you completely disagree with the complaint, you can, if necessary, write your own response. Being proactive is good.

If you are disturbed by a neighbour's loud lifestyle, report it in writing to the housing company's property manager. The manager will take the matter forward.

The tenant is also responsible for their guests and any disturbances caused by them.

REGULARLY RECURRING OR CONTINUOUS DISTURBANCE OF OTHERS' LIVING BY NOISE WILL RESULT IN A WARNING.

EXAMPLES OF DISTURBING BEHAVIOUR INCLUDE:

- Playing loud music
- Using the washing machine or dishwasher at night
- Noise caused by guests, sounds of partying
- Repeated sounds of fighting and shouting
- Causing disturbance in common areas
- Strong odours and smells spreading into neighbouring apartments or the stairwell
- Littering, soiling or damaging the yard, stairwell or common areas
- Unauthorized or incorrect parking

Home Safety

For your own and others' sake, ensure safety matters at home are in order.

THIS IS HOW YOU TAKE CARE OF YOUR OWN AND OTHERS' SAFETY

- Always check that the smoke alarm works. Test it once a month by pressing the test button. If you hear a beeping sound when pressing the button, the alarm is working. A beeping sound usually also indicates the need to replace the battery.
- It is recommended to have a fire blanket in the apartment.
- When away from home for a long time, make sure cords are unplugged and the washing machine taps are closed.
- Regularly check the condition of water fixtures and connections for washing machines. Report any faults to the maintenance company without delay.
- Remember that smoking inside the apartment is prohibited.
- Do not shower under the influence of intoxicants. Falling asleep on the shower floor drain is a very common cause of water damage.
- Do not use broken electrical devices.

Housing Advice

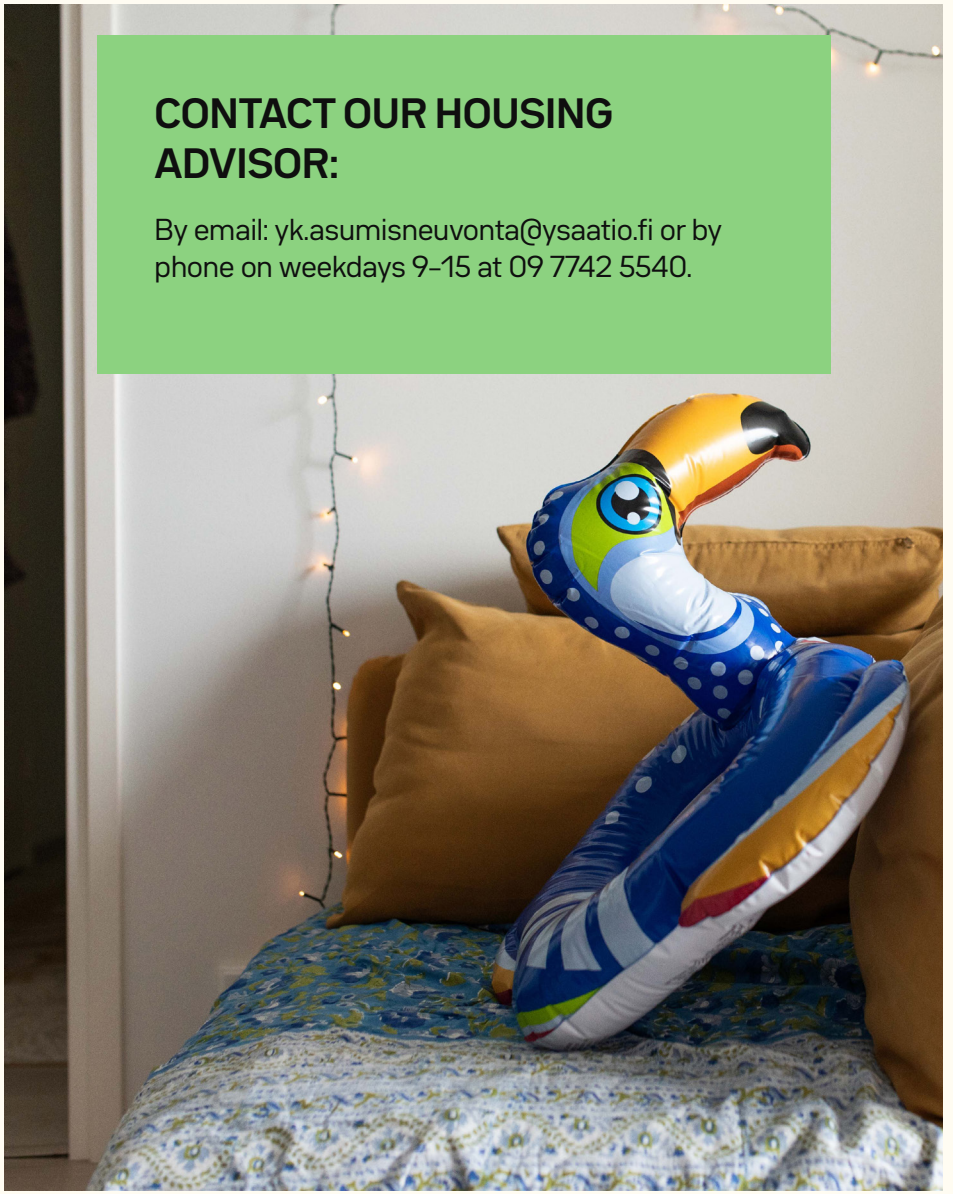
We want our residents to have a pleasant and carefree everyday life. That's why we help with various housing issues, such as:

- Rent payment matters
- Applying for housing allowance and other benefits
- Managing personal finances
- Maintaining good neighbourly relations
- Threat of eviction situations
- Keeping the home clean

Our housing advisors also guide you in matters related to home care if needed. Advice is also available on mental health and substance use questions. Your questions are answered by social work professionals. We help you find the social services office and Kela services that can help in your situation.

Everyone has the right to a pleasant home where they feel comfortable. So don't be alone with your worries. You can contact us easily, confidentially and free of charge.

DON'T BE ALONE WITH YOUR WORRIES.



CONTACT OUR HOUSING ADVISOR:

By email: yk.asumisneuvonta@ysaatio.fi or by phone on weekdays 9–15 at 09 7742 5540.

Recycling Bin as a Tenant Benefit

Recycle at home and save nature. Now, as a customer benefit, you can get a recycling bin.

How to get the new tenant benefit

The SmartStore™ Collect recycling bin makes it easy to sort and store household waste at home. You can claim the benefit by contacting our customer service. A limited number of bins is available each year, and the benefit can be redeemed once during your tenancy.

Why we want to support our residents in recycling

By recycling your household waste, you can help save energy and natural resources. The more residents sort, the cheaper the waste management is. If sorting is neglected, the building's maintenance costs increase and rents may also increase as a result.

When waste is sorted correctly, it can be used most efficiently as raw material for industry or in waste-to-energy plants to produce electricity and district heating. Biowaste is composted into soil and used to make biofuel.

Moving Out

There are many things to take care of when moving out. Submit a departure notice and return the keys as agreed. Cleaning the apartment (move-out cleaning) is also the tenant's responsibility.

Termination of tenancy agreement

Termination must always be made in writing. You can use Y-Säätiö termination form or do it electronically at our website.

Remember to sign and date your notice of termination. The notice period is one full calendar month. The notice period is calculated from the end of the month in which the notice is given.

Departure notice

Remember to inform the maintenance company that you are moving out.

Also remember to terminate your sauna turn and parking space if you have them. File a change-of-address notification to your new address. Remember to terminate your electricity contract.

Returning keys

When moving out, all keys must be returned, including any keys you had made yourself and any security lock keys.

When you submit your notice, you will be told where to return the keys. They are usually returned to the landlord. If all keys are not returned, the apartment lock will be re-keyed. The moving-out tenant is responsible for the costs.

Security deposit

After the tenancy ends, the landlord will inspect the apartment.

The deposit will be returned after the inspection, if the apartment is in good condition, there are no rent arrears and the keys have been returned.

If you paid a cash deposit, write your bank account number on the notice of termination so the deposit can be returned.

Move-Out Cleaning

The apartment must be handed over empty, in good condition and cleaned.

SEE THE CHECKLIST:

- Make sure no items or rubbish are left in the apartment. Remember to empty and clean any apartment-specific storages and the balcony.
- Check that floors are clean and there are no stains on doors or walls. Clean the toilet (including behind), taps and shower enclosure.
- Wash the windows if needed. The outside surfaces do not need to be washed during freezing weather.
- Cap the inlet and outlet water connections for the washing machine and dishwasher to prevent water damage. Reinstall any cabinet possibly removed for the dishwasher.
- Empty and clean the refrigerator. Defrost and clean the freezer. Set switches to 0. Leave the fridge and freezer doors open. Clean also the back and recess of the fridge/freezer.
- When removing light fixtures, reattach the ceiling box covers/plugs/connector blocks.
- Clean the stove, oven and baking trays. Also clean behind the stove and its recess. Clean the cooker hood and the grease filter.
- Remember to clean the floor drain.
- Dust between the heating radiator fins.
- Leave wall plugs and other fasteners in place. Removing them can cause large holes to repair.
- There are ventilation vents in the kitchen, WC, bathroom, sauna and walk-in closet. CLEAN THEM IF NEEDED, BUT DO NOT CHANGE THEIR SETTINGS.
- If you have installed a door viewer or security chain yourself, leave them in place.
- Venetian blinds are also left in place when moving.
- Unauthorised alterations and structures (e.g., a loft) must be removed and repaired at the tenant's expense.
- Moving often generates a lot of waste. Hazardous waste and furniture do not belong in the building's waste shelter—take them to appropriate collection points yourself-
- The tenant pays if the landlord must have the apartment cleaned. The tenant is also liable if the apartment or storage must be emptied. Costs arising from removing items left at the waste shelter will be deducted from the deposit or charged to the tenant.

Move-Out Inspection

Your apartment will be inspected when you move out. Empty and clean your apartment, balcony and private storage.

If there are issues with the condition of your apartment or you did not return all keys, you are liable for the costs. See the section on normal wear and tear and check the move-out cleaning instructions. The responsibility allocation table also includes information related to moving.

NORMAL WEAR AND TEAR

Normal wear and tear means the apartment's normal ageing—damage that has occurred gradually. For example:

- Wear due to ageing of room and bathroom surfaces (walls, floors.
- Small holes caused by mounting and removing pictures, mirrors and lamps
- Repairs or replacement due to technical ageing of appliances
- Wear, repair and/or replacement needs due to ageing of bathroom and kitchen cabinets and water fixtures.

NOT NORMAL WEAR AND TEAR:

- Large holes in walls and ceilings; soiled or damaged paint and wallpaper surfaces
- Damage to floor surfaces by furniture or sharp tools; ruining parquet/laminate by excessive water or scratching; burning floor surfaces (e.g., with cigarettes)
- Holes in internal doors
- Water and moisture damage caused by the tenant's intent, gross negligence or failure to report
- Damage to cold appliances due to incorrect or rough use, defrosting with sharp tools, or neglecting cleaning/defrosting
- Damage to the stove due to incorrect or rough use, neglecting cleaning, or keeping the plates/oven on constantly
- Cleaning of the apartment due to neglect of cleanliness, cleaning and personal hygiene
- Broken windows.

In these cases, the tenant moving out is required to pay the resulting repair costs.

Notice of termination of lease agreement Y-Säätiö

Tenant's name and social security number:

Phone number:

Andress of the apartment to be terminated:

Reason for termination (mark with a number):

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1. Moving to an owner-occupied apartment, 2. Moving to a right-of-occupancy apartment, 3. Moving to a service home or hospital, 4. Moving due to work or studies, 5. Changing municipality/moving to another locality, 6. Change in family size (divorce, marriage/cohabitation, child), 7. Size of the apartment, 8. Poor condition of the apartment, 9. Poor condition of the building, 10. Rent of the apartment, 11. Disturbing neighbors/disturbances in the building, 12. Poor local services or transport connections, 13. Moving to another Y-Säätiö's apartment.

Tenancy ends: ___ /_____ 20____ **Moving-out date:** ____ /_____ 20 _____

The tenancy ends on the last day of the calendar month. The tenant's period of notice is one calendar month. The notice period is calculated from the last day of the calendar month during which the landlord's representative received the termination notice. If you are a tenant of Y-Foundation, once the landlord has processed the notice, you will receive a confirmation letter acknowledging receipt. Please ensure you send a written termination notice in good time.

Return of deposit
Account holder and IBAN:

Any cash deposit will be returned to the bank account you provide within about one month, if there are no issues with the apartment's condition or rent payments. The deposit is per contract. It will not be returned if only one of multiple tenants terminates the apartment.

By this notice, the tenant authorises clearing the apartment and disposing of valueless items after the contract ends if the apartment has not been emptied and cleaned by the tenant.

Place: _____ **Time:** ____ /____ 20 _____

Tenant's signature and name in block letters:

The apartment and storage cage are returned empty and cleaned. Keys are returned to the landlord. The termination notice is returned to the landlord, and if you are a Y-Foundation tenant, the termination notice is delivered to Y-Foundation: asiakaspalvelu@ysaatio.fi. Visiting address: Maistraatinportti 1, 00240 Helsinki. Postal address: PO Box 322, 00241 HELSINKI.

Y-Säätiö

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